

Branch Marketing Planning Template & Checklist

| I.Event / | ' Program (| Overview |
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| Name: |
|--|
| Date / Time: |
| Location: |
| Goal (SMART): ■ Registrations ■ Attendance ■ Revenue ■ Retention ■ Other: |
| 2. Target Audience |
| Current members (onboarding, retention, engagement) Prospective members Lapsed members Program participants (youth sports, childcare, wellness) |
| ■ Community partners (schools, municipalities, healthcare, faith groups)■ Other: |
| Ask: Who might be left out? How can we ensure equitable access? |
| 3. Value Proposition & Key Message |
| One sentence explaining why someone should attend/join: Key message (short, clear, benefits-focused): |
| 4. Roles & Responsibilities |
| Branch contact person: |
| Marketing Department involved? ■ Yes ■ No |
| Other staff/volunteers helping: |
| 5. Marketing Channels |
| Branch-Level (you can lead): |
| ■ Flyers/posters/lobby signage |
| ■ Branch social media posts (templates provided) |
| ■ Branch e-newsletter content |
| ■ Daxko Initiatives |
| ■ School/church/community outreach |

Marketing Department (contact early):

- Paid advertising (boosted posts, Google, Meta, print, radio, TV)
- Media relations (press release, interviews)
- Video production / professional photography

Add to free community calendars (if available)Ensure all associated website page(s) are up to date

- Print ordering (a-frame inserts, posters, banners, decals)
- Website updates / new pages

■ Tabling at community events■ Collecting member stories

- Data analysis & reporting
- Crisis communication

| 6. Timeline & Key Dates |
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| Save-the-date announcement: |
| Website/registration live: |
| First email/social post: |
| (after this communication be sure to check your social inbox for questions) |
| Reminder posts/emails: |
| On-site plan complete: |
| Thank-you/survey/follow-up: |
| 7. On-Site Execution (Day Of) |
| Signage and wayfinding ready Staff/volunteer scripts (welcome + next steps) Testimonials/photos collected Accessibility and safety checks complete |
| 8. Measurement |
| ■ Membership sales/retention |
| ■ Program enrollment growth |
| ■ Event participation |
| ■ Net Promoter Score (NPS) surveys |
| ■ Media coverage |
| ■ Other: |
| 9. Evaluation & Feedback |
| Did we meet our goal? |
| What worked well? |
| What should we do differently next time? |

Quick Checklist

- Did I set a clear SMART goal?
- Do I know my audience and value proposition?

Feedback for Marketing Department:

- Is my message simple and benefits-focused?
- Did I engage the Marketing Department early (if needed)?
- lacktriangle Do I have a promotion timeline mapped out?
- Did I include my advisory board/staff in outreach?
- Do I have a way to measure and report results?