

CANCEL YOUR MEMBERSHIP THROUGH YOUR MEMBERSHIP ACCOUNT

Use these steps anytime you would like to cancel or put a hold on your membership.

Login in your membership account:

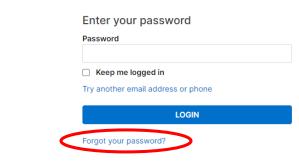
Visit https://www.clevelandymca.org/

- Look at the blue bar near the top of the screen.
- Click on Log in

YMCA OF GREATER CLEVELAND	♠ My branch	YMCA360	Give	Q LogIn	MCA Store

Log in with your email on file or phone number. Enter your Password.

IF you forgot your password you may reset to email or text a one-time code to your cell phone (if you click on forgot password this will give you the options).



Choose to reset password or quick

login

Reset Password

Email me a reset password link

OR

Send me a one-time code for quick login:

Send SMS to 440-***-**92

Voice Call 440-***-**92

Send Email to ree********@yahoo.com

Choose the best option for you to reset the password or use a one-time code to login your account.

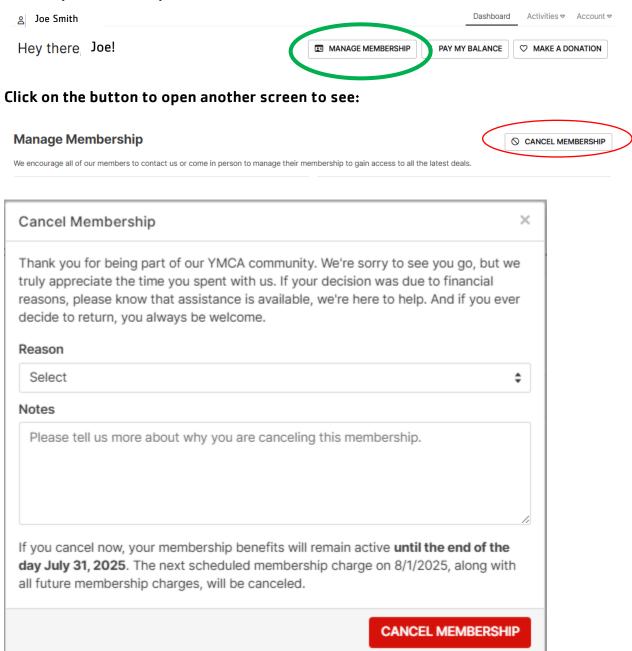
Once in your account you can reset your password in your account.

SUBMIT

If you choose a one-time SMS code, we'll send you a text. Your carrier's message/data rates apply.



Once in your account you will see MANAGE MEMBERSHIP



Please select your reason for cancellation and add any additional information on why you're cancelling your membership. The message will share the date your membership cancels and the last day you are able to use your membership.



Hit CANCEL MEMBERSHIP

NOTE IF YOU DRAFT ON THE 15^{TH} OF THE MONTH YOUR MEMBERSHIP WILL REMAIN ACTIVE UNTIL THE 14^{TH} OF THE MONTH.

Check your email for the receipt as proof of your cancellation. You will receive an email with the subject of Membership Cancellation.



Test, Test 123 Happy Lane Chardon, OH 44024 (000) 000-0000

Unit ID: 30565443 Wednesday, July 23, 2025 @ 11:19:25 AM

Test Test cancelled the unit's membership at 11:19 AM on Wednesday, July 23, 2025. The membership Young Adult will remain active until the end of the day Thursday, July 31, 2025. No future membership charges are scheduled. If applicable, a representative may contact you about any current or future registrations.

If this cancellation was a mistake or if you have further questions, please contact us or come visit us inperson.

It is the members' responsibility to verify the cancellation was successful; and the Y is no longer taking membership fees out of the members account. The Y is not responsible for reimbursing membership fees for more than (1) one month after the date of the cancellation request.

Feel free to reach out to your branch for any additional questions.