HOW TO ACCESS YOUR MEMBERSHIP ACCOUNT ONLINE

Use these steps anytime you would like to login in your membership account. You may make changes to your information, register for programs and update your billing information.

Login in your membership account:
Visit https://www.clevelandymca.org/

- **Look at the blue bar near the top of the screen.**
- **Click on Log in**

Log in with your email on file or phone number.
Enter your Password.
IF you forgot your password you may reset to email or text a one-time code to your cell phone (if you click on forgot password this will give you the options).

Choose the best option for you to reset the password or use a one-time code to login your account. Once in your account you can reset your password in your account.